



The Internal Quality Assurance Unit (IQAU)

The University of Balamand Unit Responsible for Quality Assurance

In January 2019, the Office of the Provost established an internal quality assurance unit (IQAU). This unit was designed as an institutional academic unit that considers the organizational culture and operational cost at the University.

Building the IQAU was motivated by the University commitment to continuous improvement. The provision for the IQAU also aimed to allow the University to practice internal quality assurance and consequently support accreditation of the institution itself or its study programs, hence, a desire for quality enhancement.

Since its inception, the goals of the IQAU have been to:

1. Establish an Internal Quality Assurance System with a mission and vision statement and a fit-for-purpose internal quality assurance policy that is made public and updated periodically.
2. Develop, maintain, and follow a Quality Assurance Manual that describes all academic institutional and functional structures and operations for the planning and implementation of quality assurance processes.
3. Support, promote, and foster Quality Assurance measures within the institution to steer it towards Quality Enhancement through the institutionalization of best practices.

Within the framework of the University management system, the IQAU reports to the Office of the Provost.