Support System Associate

A reputable Insurance company.

Major: degree in Computer Science, Computer Engineering, or any related field

Experience: 1–3 years of relevant experience

Major Responsibilities:

- Being the first line of contact for colleagues experiencing system-related issues.
- Receiving support requests by phone and email, troubleshooting problems, resolving incidents when possible and escalating more complex issues to the appropriate technology team.

How to Apply:
Kindly send your CV or contact the Career Services Center, E-mail: career.services@balamand.edu.lb, Ext. 7801; 7802